PILLAR 1 : URBAN GOVERNANCE

Themes	Nº	Questions	Answers				Sub-city offices	Sub-city as a whole
			1	2	3	4		
ORGANISATIONAL CAPACITY	1	Does your municipal department have enough skilled staff to carry out its daily responsibilities?	**Yes, the staff have the required skills** to carry out their daily responsibilities	**The majority** of the staff have the required skills	**Less than half** of the staff have the required skills	The department has only **few** skilled staff		
	2	Does your municipal department have staff with understanding or knowledge of issues related to climate change and/ or risk management?	**Yes, the staff do understand and have knowledge** of issues related to climate change and/or risk management	Yes, the department has **some staff** with that kind of understanding or knowledge	Yes, the department has **at least one staff** with that kind of understanding or knowledge	No, **nobody** in our department has this kind of understanding or knowledge		
	3	Does your municipal department have the required equipment to carry out its work?	**Yes, the department has the required equipment** to carry out its daily activities	The department has **most of the required equipment**	The department has **some** of the required equipment	The department has **not enough** equipment to carry out its work		
	4	Do you feel support from the municipality's management for staff who want to enhance their skills?	Yes, there is a **strong support** from management for such a purpose	Yes, there is **some support** from management	The management **does not oppose** to it but also **does not encourage** it	So far, there is **no policy** in place by management for staff skills' enhancement		
	5	Is there a maintenance plan for basic services and infrastructure in the city, such as water, sanitation, education, health, waste management, roads, drainage, electricity, etc.?	Yes, there are effective mechanisms in place for ensuring a good maintenance and functioning of basic services **in all parts of the city**	There are effective maintenance mechanisms in place **in the majority of the city**	There are some mechanisms in place to maintain basic services, but **only covering few parts of the city**	There are **almost no mechanisms in place** to effectively maintain basic services in the city		
	6	Does your municipality have the capacity to enforce urban legislation (e.g. urban plans, building codes, etc.)?	Yes, there is **good capacity** in the municipality to enforce urban legislation	The municipality has **moderate capacity** to enforce urban legislation	There is **little** enforcement **capacity**	There is **very poor** enforcement **capacity**		
GOVERNANCE STRUCTURE	7	Do you believe that the current municipal structure allows each department to effectively carry out its work?	**Yes, the current structure is good** and allows each department to effectively carry out its work	The current structure **requires some improvements** for effective delivery	The current structure **is not good enough** for that purpose	No, the current structure is weak and **needs major improvements**		
	8	How well is the municipality cooperating and coordinating with externals such as government, private sector, civil society, etc.?	The municipality has established **strong** cooperation and coordination mechanisms with a number of external partners and institutions	The cooperation and coordination of the municipality with externals is **overall good but could be further improved**	The municipality's cooperation and coordination mechanisms with externals are **not so good**	The municipality has **poor** cooperation and coordination mechanisms with externals		
	9	Do you think that coordination and cooperation among the different municipal departments is efficient?	Yes, mechanisms are in place to ensure **efficient coordination and cooperation** among the different municipal departments	The coordination and cooperation among the departments is **overall good but could be further improved**	Coordination and cooperation mechanism is **not efficient enough**	The municipality has **poor** coordination and cooperation mechanisms among its departments		
MUNICIPAL FINANCE	10	In your opinion, in case of a cut in central government transfers, could the municipality ensure the delivery of its basic functions/ responsibilities solely based on local revenue?	**Yes, the municipality would be able to deliver** its basic functions/ responsibilities	Yes it could, but **not for all its basic functions/ responsibilities**	Not for all its basic functions/ responsibilities, and **for a very limited time**	No, **that is not possible**		
	11	How predictable are the municipal financial resources for the coming year?	**Very predictable**	**Sufficiently predictable**	**Not sufficiently predictable**	**Unpredictable**		
PARTICIPATION & CIVIL SOCIETY	12	To what extend does the municipality undertake participatory planning processes where residents are consulted on their needs and ideas?	Participatory planning is **systematically** being undertaken, the public is frequently consulted on its needs and ideas for planning purposes	The public is **often** consulted about its needs and ideas for planning purposes	The public is **rarely** consulted about its needs and ideas for planning purposes	There is **no policy in place** for participatory planning		
	13	Is up to date information about planning and budgeting available and accessible to city residents?	Yes, the city residents are **regularly informed and can easily** access this kind of information	Yes, **mostly** this kind of information is available and accessible by the citizens	This kind of information is available, but **not easily accessible** by the citizens	This kind of information is **rarely available/ accessible** by the citizens		
	14	Does the municipality ensure gender balance in decision-making processes?	Yes, there are efficient mechanisms in place which ensure systematic gender balance in decision making processes	Gender balance is mostly ensured in decision-making processes	Gender balance is only occasionally taken into consideration in these processes	There are no specific mechanisms in place to ensure gender balance in decision-making processes		