

# **VISION**

MKWD ENVISIONS AN ECONOMICALLY VIABLE PUBLIC UTILITY FIRM WHOSE INDEX OF SUCCESS IS CUSTOMER SATISFACTION IN THE PROVISION OF ADEQUATE, SAFE, POTABLE, AND AFFORDABLE WATER FOR KIDAPAWAN CITY, MAKILALA, MAGPET, AND MATALAM SERVICE AREAS.

# **MISSION**

MKWD provides cost effective services and environmentally sensitive management of water resources that is committed to service, development and self-reliance.

# **GOALS**

MKWD aims for the protection, preservation, and sustainability of its water resources and will always adhere to sound practices in the management of the natural environment and watershed recharge areas.

## **QUALITY POLICY**

MKWD, AS A SELF-RELIANT AND FINANCIALLY VIABLE GOVERNMENT OWNED AND CONTROLLED CORPORATION IS COMMITTED TO PROVIDE ITS CUSTOMERS WITH SAFE, ADEQUATE AND POTABLE WATER WITHIN ITS SERVICE AREA. MKWD WILL CONTINUALLY IMPROVE THE QUALITY MANAGEMENT SYSTEM WITH ITS COMMITMENT FOR COST EFFECTIVE SERVICES AND ACHIEVE CUSTOMER SATISFACTION.

TO FULLY IMPLEMENT ITS QUALITY MANAGEMENT IN WATER SUPPLY DISTRIBUTION THAT EXCEEDS THE MINIMUM REQUIREMENTS OF NATIONAL STANDARDS FOR DRINKING WATER AND OTHER WATER SUPPLY DISTRIBUTION POLICIES AND REGULATIONS, AND OTHER APPLICABLE REQUIREMENTS, MKWD WILL:

- A. MANAGE WATER QUALITY FROM CATCHMENTS TO CUSTOMER SERVICES USING RISK BASED APPROACH;
- B. ENSURE **DESIGNED RESPONSE PERIOD** IN ADDRESSING CUSTOMER NEEDS IN SERVICE DELIVERY;
- C. CONDUCT CONSTANT WATER QUALITY MONITORING ON WATER SUPPLY IN COMPLIANCE TO REGULATORY REQUIREMENTS AND TO ACHIEVE CUSTOMER SATISFACTION;
- D. RESPOND TO INCIDENTS AND EMERGENCIES EFFECTIVELY WITHOUT AFFECTING ITS OPERATIONS;
- E. CONTINUOUSLY **TRAIN** MANAGERS, OFFICERS AND THE ENTIRE WORKFORCE WITH REGARD TO WATER QUALITY MANAGEMENT AND SERVICES.

# General Data

Service Area Population 350,000
Population Served 156,325
Percentage(%) 45.00 %

Total Service Connections (Commercial, Industrial and Residential)

With 24-Hour Water Service

31,247

96.00 %

# System Network in Kilometers (Km)

Transmission Lines 76,191
Mainline 286,901
Distribution Lines 412,680

Total 776,372

Note 01: Approximately 4x the distance of Incheon – IUTC Note 02: About 90 Kms of pipelines are located on landslide prone areas

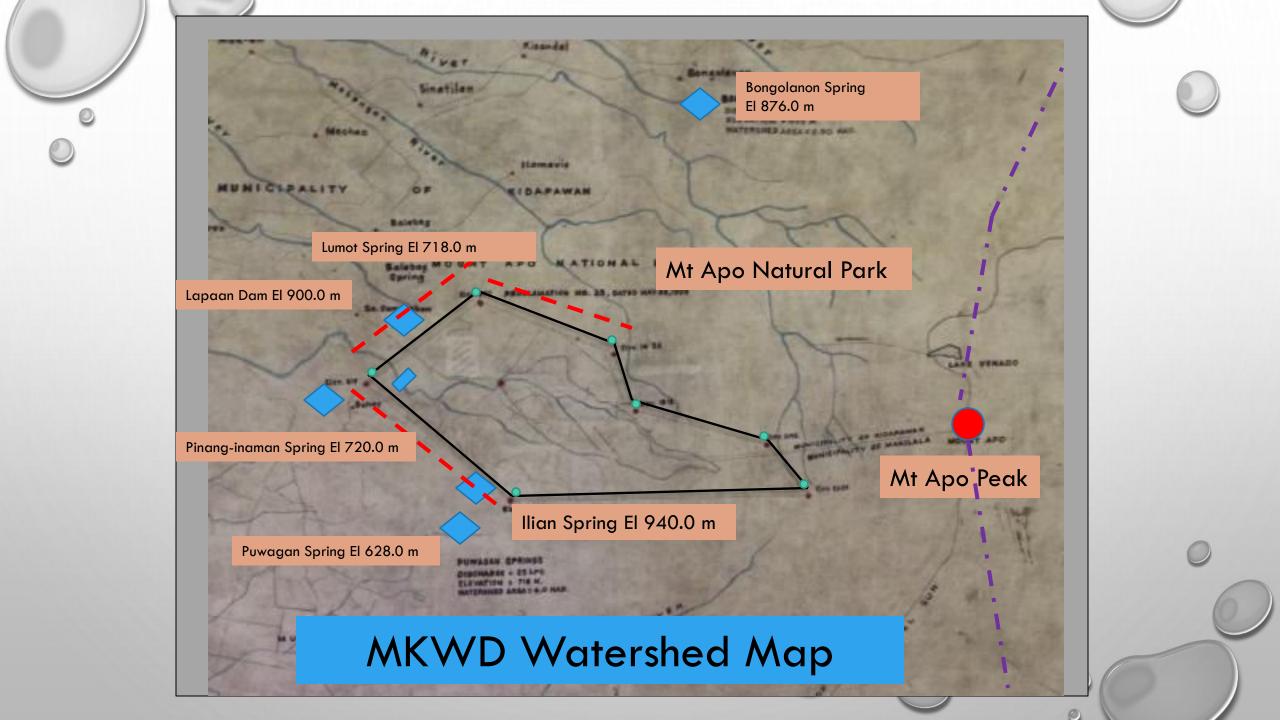
Water	Surface Water Lapaan Dam 1	132
Supply Production	Lapaan Dam 2	180
in Liters per Second	Springs Lumot Spring  Pingung in angula (Singleate	52
(LPS)	Pinang-inaman/Singkato Ilian Spring	44 90
Note 003:	Bongolanon Bongolanon	119 265
Average Elevation is from 650 m to	Puwagan	52
750 m ASL	OTAL	634

# MKWD Managed Watershed Area (636 Hectares)

Saguing Watershed and Forest Reserves	625 hectares
Batasan Watershed	3 hectares
Ilian Watershed and Forest Reserves	3 hectares
Bongolanon Watershed and Forest Reserves	2 hectares
Balabag Watershed and Forest Reserves	3 hectares

Note 004:

MKWD Watershed Area is located at Mt. Apo Natural Park Area which is classified as Protected Area







277 species

91 families

14 endemics

6 vulnerable



Fauna

Birds 145 species

5 vulnerable

Mammals 9 species

Frogs 13 species

4 vulnerable

Reptiles 4 species

# Organizational Functional Chart

#### OFFICE OF THE BOARD OF DIRECTORS

Policymaking body of the Water District

#### OFFICE OF THE GENERAL MANAGER

Runs the day-to-day operations of the Water District; Has the authority to appoint all personnel of the Water District

# OFFICE OF THE AGM FOR ADMINISTRATIVE AND FINANCE

Assists the General Manager in running the day-to-day operations of the Water District concerning the Administrative and Finance

#### OFFICE OF THE AGM FOR OPERATIONS

Assists the General Manager in running the day-to-day operations of the Water District concerning the technical aspect of the operations

# FINANCE SERVICES DEPARTMENT

Responsible for the Management,
Supervision and Planning of Finance
Services in accordance with rules and
regulations of COA, LWUA, CSC,
DBM, Office and Other Governing
Bodies

# ADMINISTRATVIE AND HUMAN RESOURCES DEPARTMENT

Responsible for the HR Management, Records Management, Procurement Processes and Maintenance of Property, Plant and Equipment

# COMMERCIAL SERVICES DEPARTMENT

Responsible for the Management and Supervision of the Commercial Services Department; Responsible for Revenue Generation and Collection Efficiency

# ENGINEERING AND OPERATIONS DEPARTMENT

Responsible for the Formulation of Water District Development Plans through System Technical Planning and Assessment; Implement Feasible Construction Projects including Service Line Activities and Watershed Management; Maintenance of Main, Distribution and Service Lines, Water Meters, Valves and Other System Appurtenances, including Management of Water Supply and Pressure Distribution, Water Quality Standards through its Intakes, Treatment Plant and Impounding

### Note 05:

As of December 2017 MKWD have 200 Personnel





SO 9001:2015 Certified (Quality Management System)

Accredited Water Safety Plan (WSP) from Department of Health (DOH)

Compliant to Good Governance Requirements

Category A Water District (Top 20 in the Philippines in terms of Revenue and Service Connections)

With Integrated Watershed Management Plan (IWMP)

Top 10 of the 600+ water districts with Lowest Water Rate/Tariff in the Philippines

