MKWD ENVISIONS AN ECONOMICALLY VIABLE PUBLIC UTILITY FIRM WHOSE INDEX OF SUCCESS IS CUSTOMER SATISFACTION IN THE PROVISION OF ADEQUATE, SAFE, POTABLE, AND AFFORDABLE WATER FOR KIDAPAwan CITY, MAKILALA, MAGPET, AND Matalam Service Areas.

VISION

MKWD provides cost effective services and environmentally sensitive management of water resources that is committed to service, development and self-reliance.

MISSION

MKWD aims for the protection, preservation, and sustainability of its water resources and will always adhere to sound practices in the management of the natural environment and watershed recharge areas.

GOALS
QUALITY POLICY

MKWD, as a self-reliant and financially viable government owned and controlled corporation is committed to provide its customers with safe, adequate and potable water within its service area. MKWD will continually improve the quality management system with its commitment for cost effective services and achieve customer satisfaction.

To fully implement its quality management in water supply distribution that exceeds the minimum requirements of national standards for drinking water and other water supply distribution policies and regulations, and other applicable requirements, MKWD will:

A. MANAGE WATER QUALITY FROM CATCHMENTS TO CUSTOMER SERVICES USING RISK BASED APPROACH;

B. ENSURE DESIGNED RESPONSE PERIOD IN ADDRESSING CUSTOMER NEEDS IN SERVICE DELIVERY;

C. CONDUCT CONSTANT WATER QUALITY MONITORING ON WATER SUPPLY IN COMPLIANCE TO REGULATORY REQUIREMENTS AND TO ACHIEVE CUSTOMER SATISFACTION;

D. RESPOND TO INCIDENTS AND EMERGENCIES EFFECTIVELY WITHOUT AFFECTING ITS OPERATIONS;

E. CONTINUOUSLY TRAIN MANAGERS, OFFICERS AND THE ENTIRE WORKFORCE WITH REGARD TO WATER QUALITY MANAGEMENT AND SERVICES.
General Data

Service Area Population         350,000
Population Served          156,325
Percentage (%)           45.00 %
With 24-Hour Water Service              96.00 %

Total Service Connections         31,247
(Commercial, Industrial and Residential)
<table>
<thead>
<tr>
<th>System Network in Kilometers (Km)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transmission Lines</td>
</tr>
<tr>
<td>Mainline</td>
</tr>
<tr>
<td>Distribution Lines</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>

Note 01: Approximately 4x the distance of Incheon – IUTC
Note 02: About 90 Kms of pipelines are located on landslide prone areas
### Surface Water

<table>
<thead>
<tr>
<th>Location</th>
<th>Production (LPS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lapaan Dam 1</td>
<td>132</td>
</tr>
<tr>
<td>Lapaan Dam 2</td>
<td>180</td>
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</tbody>
</table>

### Springs

<table>
<thead>
<tr>
<th>Spring</th>
<th>Production (LPS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lumot Spring</td>
<td>52</td>
</tr>
<tr>
<td>Pinang-inaman/Singkato</td>
<td>44</td>
</tr>
<tr>
<td>Ilian Spring</td>
<td>90</td>
</tr>
<tr>
<td>Bongolanon</td>
<td>119</td>
</tr>
<tr>
<td>Bongolanon</td>
<td>265</td>
</tr>
<tr>
<td>Puwagan</td>
<td>52</td>
</tr>
</tbody>
</table>

### TOTAL

| Total                           | 634              |

Note 003: Average Elevation is from 650 m to 750 m ASL
MKWD Managed Watershed Area
(636 Hectares)

Saguing Watershed and Forest Reserves 625 hectares
Batasan Watershed 3 hectares
Ilian Watershed and Forest Reserves 3 hectares
Bongolanon Watershed and Forest Reserves 2 hectares
Balabag Watershed and Forest Reserves 3 hectares

Note 004:
MKWD Watershed Area is located at Mt. Apo Natural Park Area which is classified as Protected Area
IMPORTANT CHARACTERISTICS OF SAQUING RIVER WATERSHED FOREST RESERVED AREA:

Plants
- 277 species
- 91 families
- 14 endemics
- 6 vulnerable

Fauna
- Birds 145 species
  - 5 vulnerable
- Mammals 9 species
- Frogs 13 species
  - 4 vulnerable
- Reptiles 4 species
Note 05: As of December 2017 MKWD have 200 Personnel
ISO 9001:2015 Certified (Quality Management System)

Accredited Water Safety Plan (WSP) from Department of Health (DOH)

Compliant to Good Governance Requirements

Category A Water District (Top 20 in the Philippines in terms of Revenue and Service Connections)

With Integrated Watershed Management Plan (IWMP)

Top 10 of the 600+ water districts with Lowest Water Rate/Tariff in the Philippines